The Clarian

ID badges: An important step in becoming Indiana University Health

Badges may be patients’ first contact with new brand

Coming to the hospital can be a scary experience. Patients and their loved ones want to know what to expect, when things will happen and whom they can turn to with their questions. Your employee identification badge provides reassurance that, as a staff member, you are here to help — that you can either provide the information they need or help them find it.

For that reason, one of the most important things you can do to prepare to become an Indiana University Health employee is to exchange your old Clarian Health ID badge for your new IU Health employee ID badge. Safety & Security is gearing up for some marathon days to ensure staff have every opportunity to exchange their ID badges before the official IU Health launch on Monday, Jan. 24.

As this issue of The Clarian goes to press, IU Health employee ID badges are rolling off the presses, with the first shipments for clinical staff printed in departmental alphabetical order. (See “Departmental badge delivery schedule” on page 4.)

Distribution opportunities at the downtown hospitals are:

**Indiana University Hospital**
- AOC Lobby
  - Tuesday, Jan. 11, and Tuesday, Jan. 18
  - 6 a.m.-midnight
- Methodist Hospital Rotunda
  - Wednesday, Jan. 12, and Wednesday, Jan. 19
  - 6 a.m.-midnight
- Riley Hospital for Children Atrium
  - Thursday, Jan. 13, and Thursday, Jan. 20
  - 6 a.m.-midnight

**IF YOU AREN’T CLINICAL STAFF OR YOU WORK AT ANOTHER LOCATION**

Safety & Security is scheduling times to distribute badges at the Clarian Pathology Lab and in administrative buildings such as Shadeland, Fairbanks and Gateway. In addition, they will visit departments such as Clinical Engineering, Facilities, Transportation and Housekeeping. Check with your manager and watch the Clarian Daily and Pulse for updates on when your area’s badges will be distributed.

**WHAT YOU NEED TO KNOW**

- The coding on your new Indiana University Health badge’s magnetic strip will be exactly the same as that on your current Clarian Health ID badge.
- Check with your manager to see if you should pick up your badge or if a designee will exchange badges for your department. Managers or directors can arrange with Lynne Wyman in Safety & Security to have a designee exchange a group of badges. Contact Wyman at 317-962-3505 or lwyman@clarian.org.

Look for specific dates/times/locations of brand launch celebrations on Pulse and in the Clarian Daily.

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**Great Logo Recall nets semitrailer load of goods for African need**

For a change, Clarian employee generosity can be measured — and this time, by the truckload. Statewide, nearly 3,400 employees donated more than 40,000 Clarian Health-branded items during the Great Logo Recall in December. That’s enough to fill a semitrailer, and later this year, it will all be sent to Africa to benefit the Indiana-Kenya Partnership.

The partnership, established in 1989 by Indiana University School of Medicine faculty in Indianapolis and Moi University School of Medicine in Eldoret, Kenya, runs the Academic Model Providing Access to Healthcare or AMPATH — one of Africa’s largest, most comprehensive and effective HIV/AIDS control systems. AMPATH provides many programs that support the overall health of the Kenyan people.

The thousands of donated Clarian-branded items, including clothing, water bottles and office supplies, will enhance the lives of many of the nearly two million Kenyans in the AMPATH service area.

Dawn Kerr, Finance and Statewide Marketing Coordinator for Clarian, helped coordinate the recall. She says donated items included mostly T-shirts, mugs and portfolios, “but there were some unusual items, like chairs, jumper cables and even a pair of socks.”

Downtown employees who donated an item in the Great Logo Recall will be notified when their new IU Health-branded items are ready for pick up.
The Clarian marks its final issue  
New employee newsletter debuts Jan. 24

With the rebranding of Clarian Health to Indiana University Health comes many changes. Logos must evolve, building signs need to be replaced and even the name and look of your employee newsletter must be updated to help advance the organization’s efforts to become a preeminent healthcare system.

This is the last issue of The Clarian. On Monday, Jan. 24, you’ll find a new source for employee information in the same spot you are used to finding issues of The Clarian. This new publication will look different, but the updates are designed to enhance your reading experience.

We hope you enjoy it and continue to send us ideas and suggestions for your employee newsletter.

Jennifer Strempka  
Editor of The Clarian

TIMELINE

1997: The Clarian debuts as a four-page weekly newsletter.

2000: Out with the red and in with the blue, when the publication undergoes a facelift in 2000.

2007: The Clarian enters its “purple period” and changes to a biweekly publication schedule.

January 24, 2011: Indiana University Health unveils its new employee newsletter.

Dream of U.S. citizenship comes true for one of the Faces of Clarian

Since the last major redesign of The Clarian debuted in January 2007, a number of employees have graced the cover next to the publication name. These Faces of Clarian have represented a wide range of clinical and non-clinical areas and have added a welcoming smile to each issue.

One smile got even wider in mid-December. That’s when Tenley Nyima, patient transporter at IU Hospital, officially became a U.S. citizen.

Nyima was born in the Amdo region of Tibet. He says he was forced to leave his country as a teenager to avoid persecution and possible execution by the Chinese government for his political beliefs. It took Nyima 72 days to cross the Himalayan mountain range into India, where he lived for a few years before moving to Russia.

In 2001, when he was 24, Nyima came to the United States “for a better life and freedom.” He joined Clarian Health in 2004.

Glenn Pope, manager of Patient Transportation at IU and Methodist hospitals, and Kelvin Wade, supervisor of Patient Transportation at IU Hospital, attended Nyima’s naturalization ceremony on a very snowy Dec. 16.

“I was overwhelmed that [they] both participated during my naturalization ceremony,” says Nyima. “Their presence made me feel [like I had] family to share my joy.”

Nyima plans to further his education and “help people in Tibet [by] providing basic health needs and modern education.”

The Clarian: 14 years of employee information

When The Clarian debuted in 1997, it was a critical tool for the newly consolidated organization called Clarian Health. The employee newsletter was the main source of employee communication about the merger of Methodist Hospital, Indiana University Hospital and Riley Hospital for Children.

Over the years, the look of the newsletter has changed, but the publication has remained dedicated to bringing employees the news they needed to do their jobs – as well as features about coworkers and Clarian’s advances in healthcare and other efforts to enhance the lives of Hoosiers.

Do you have a story idea or something to say about a story you’ve read in The Clarian? Tell us about it!

If you have an inspiring story, an interesting angle on a new technology, know of a great example of customer service or a great quote, call, fax or e-mail The Clarian.

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The Clarian is published every two weeks for employees, volunteers and affiliated physicians of Clarian Health, which includes Methodist, Indiana University and Riley hospitals, Clarian West Medical Center, Clarian North Medical Center, Clarian Arnett Health and all Clarian Health affiliate and satellite locations.

DEADLINES

Submissions for the Jan. 24, 2011, issue of the employee newsletter must be received no later than noon on Wednesday, Jan. 12. The following issue will be published on Monday, Feb. 7; submissions for that issue must be received no later than noon on Wednesday, Jan. 26. Requests for feature stories may require more lead time. Please call 317-962-4582 or e-mail theclarian@clarian.org.

When sending a submission, include your name, department and phone number. When space is limited, information will be included on a newsworthy basis. All submissions may be edited for style or clarity. Submission does not guarantee publication.

The Clarian is printed on recycled paper.

Clarian Health

Faces of Clarian

Tenley Nyima, patient transporter at IU Hospital, received his certificate of naturalization at a ceremony in mid-December in Indianapolis.
Smartphone apps improve patient care

When a Clarian LifeLine helicopter takes flight, time and information can be critical. Whether the flight crew is traveling to a regional hospital for critical care transport or arriving on scene, they must work quickly and effectively to stabilize patients in a small and mobile environment. LifeLine Critical Care Transport Paramedic Steve Banton says, “There’s an app for that!”

In an age when time is short and technology is advanced, critical care providers are reaching in their pockets for smartphones as they strike a balance between modern-day medicine and modern-day resources. Banton uses ePocrates, a handheld medical software application that offers volumes of clinical data literally at his fingertips. “Back in the day, we would look up this information in a 10-inch-thick book in the emergency room,” says Banton. “It was bulky, tedious and time consuming. Now I can tap into my iPhone and gather what I need within seconds.”

Banton and other Clarian LifeLine transport professionals turn to mobile applications like ePocrates for integrated features such as formulaary data, dosing calculators, drug interactions and treatment guidelines. “If we have a patient who is hemorrhaging internally, for instance, we could cross-reference the effects of certain medications,” Banton says. “ePocrates helps us know what to expect before we even arrive on the scene.”

Banton and his critical care team reference additional clinical applications on the go, including Pepid and Taber’s. “Pepid offers an arterial blood gas (ABG) calculator, which is helpful in adjusting ventilator settings,” Banton says, “while Taber’s is a medical dictionary right in my shirt pocket.”

Whether it is a mobile drug resource like ePocrates or immediate access to a clinical dictionary like Taber’s, smartphones help LifeLine critical care professionals like Steve Banton do their jobs and do them well. “These tools have evolved alongside our business,” says Banton. “I will continue to reach for my iPhone to help us reach the highest quality patient care.”

Clarian and IU School of Medicine host special speaker for MLK Day

Looking for a way to continue the legacy of Dr. Martin Luther King Jr.? A’Leila Bundles, the great-great-granddaughter of Madam C.J. Walker, will be the keynote speaker at the Martin Luther King Jr. Day celebration hosted by Clarian Health and the IU School of Medicine.

Bundles, who was an Emmy-award winning producer and executive with ABC News and NBC News and is currently Trustee of Columbia University, will speak at the Methodist Hospital Conference Center, DG422A/B/C, on Wednesday, Jan. 12, from 11:30 a.m. to 12:30 p.m.

Employees at the statewide affiliates will be able to participate via video conference. And patients at Methodist, IU and Riley hospitals, Clarian West and Clarian North medical centers, and the IU Simon Cancer Center can view the program on their in-room televisions on Channel 3.

Riley Sports Medicine offers integrated care for young athletes

Riley’s program is the only one of its kind in the state

Riley Hospital for Children, Clarian Human Motion and Methodist Sports Medicine/The Orthopedic Specialists have come together to offer a one-of-a-kind program in Indiana – Riley Sports Medicine. This comprehensive program is the only pediatric/adolescent program of its kind in the state exclusively designed for young athletes and offers services in sports medicine, sports physical therapy, concussion management and orthopedic surgery.

Riley Hospital/Clarian Human Motion physician Daniel E. Kraft, MD, who specializes in sports medicine and non-operative musculoskeletal medicine, directs the program. Kraft, an assistant clinical professor in Pediatrics at IU School of Medicine, is a certified provider of ImPACT testing for the medical treatment of sports concussions and is the only physician in the Indianapolis area who is board certified in both pediatrics and sports medicine.

“We provide young athletes with the most effective treatments designed to get them back to their favorite sports and activities as soon and as safely as possible,” says Kraft. “This program shows that Riley is committed to treating the injuries of young athletes.”

Kraft says younger athletes – those in middle school and early high school – need specialized treatment for concussions or injuries such as those involving growth plates.

Riley Sports Medicine currently offers care in Carmel, Avon and Greenwood. To contact Riley Sports Medicine or to schedule an appointment with Kraft, call 317-817-1636.

Clarian Medical Library mobile application resources

Did you know that mobile application downloads are available at your fingertips through the Clarian Medical Library? Internet Systems Specialist Sue Oestergren offers these helpful tips to access Clarian-supported applications online:

**STEP 1:** To circumvent administrative rights on Clarian Health workstations, plan to download mobile applications on your personal computer.

**STEP 2:** From Pulse, click on the Clarian Medical Library OR type the following into the “address bar” http://www.clplib.com.

**STEP 3:** Click on “Current Location” to identify the hospital or site at which you work.

**STEP 4:** Click on the “Mobile” tab to access supported mobile applications.

**CLARIAN MEDICAL LIBRARY MOBILE APPLICATION LOADS**

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- All delivered badges will be available at each distribution opportunity. For example, if you work at Riley but want to pick up your badge on a Wednesday at Methodist, you may do so, as long as your department’s badges have been delivered. (See below.)
- Bring your current badge with you to exchange. You cannot receive your new IU Health ID badge without turning in your old Clarian ID badge first.
- RNs will receive new RN hang tags when picking up their new ID badges.
- Keep your other badge attachments, such as RACE, clock codes, etc. Those will not be replaced at this time.

Questions? Contact Jim Obermaier at 317.962.4517 or jobermai@clarian.org, or Lynne Wyman at 317.962.5505 or lwymann@clarian.org.

Departmental ID badge delivery schedule

Clinical staff badges, in alphabetical department order, will be delivered first, followed by service and administrative staff badges. Check this schedule to see when your department’s badges will be available – and remember:
1. Check with your manager first to see if a designer has been assigned to exchange badges for your department.
2. All available badges for all downtown locations can be picked up at each downtown badge distribution opportunity.

Ready on Tuesday, Jan. 11:
- Clinical badges for 2A through IU Prescription Center

Ready on Thursday, Jan. 13:
- Clinical badges for 2A through Radiology

Ready on Tuesday, Jan. 18:
- All clinical and administrative/support badges

How else can you prepare for IU Health?

- Order new letterhead, envelopes and business cards. You will receive an e-mail this week that includes instructions on how to do this and more.
- Replace branded clothing and promotional items. The vendor for this is MainGate; e-mail Sue Finkam at slinkam@clarian.org for more information.
- If you are responsible for updating policy and/or procedure documents or Pulse sites, download the IU Health logo. The link for this is included in the e-mail you will receive this week.
- Watch for your Personal Brand Checklist in your e-mail inbox this week.

NEWS YOU CAN USE

Riley Hospital has a new address

Riley Hospital hasn’t moved – but it does have a new primary address via the Simon Family Tower. Riley’s official address is now 702 Barnhill Drive, Indianapolis, IN, 46202. Suite numbers remain the same. Mail addressed to 702 Barnhill Drive will continue to be delivered to the hospital; however, you should change your forms and correspondence information.

EMPLOYEE SPOTLIGHT

Caroline Koley named CNO at Clarian Saxony Medical Center

Caroline Koley, APRN, has been named chief nursing officer (CNO) of Clarian Saxony Medical Center. She currently is the chief administrator of advanced providers at Indiana Clinic and will continue to support the Indiana Clinic until her duties are reassigned to her new role.

“Carole Kole is an experienced leader with a strong clinical and administrative background, which makes her a perfect fit for the chief nursing officer role at Saxony Hospital,” says Phil Dullberger, MD, chief executive officer and chief medical officer of Saxony Hospital. “As we move forward with opening plans for the hospital, Carole will play an important role in the overall development of hospital programs and services, as well as the recruitment of nursing and patient care staff who are integral to the hospital’s success.”

Caroline Saxony Medical Center is scheduled to open in late 2011 with 42 beds and a suite of fully functioning operating rooms. The hospital’s patient-centered core services will include cardiovascular surgery, cardiology, orthopedics and neuro-spine. Saxony’s care will be focused on wellness.

OF INTEREST

$3.4 million grant promotes palliative care research and education at IUSCC

A $3.4 million grant from the Walther Cancer Foundation will promote research and education of palliative care at the Indiana University Melvin and Bren Simon Cancer Center (IUSCC).

“Palliative care is a rapidly developing medical specialty that emphasizes the prevention and treatment of disease symptoms, side effects caused by treatment of disease, and psychological, social, and spiritual problems related to a disease or its treatment. Palliative care also focuses on the conversations required to reach a shared understanding of care goals. Preliminary studies have suggested that cancer care combined with palliative care leads to a better quality of life, fewer depressive symptoms and a longer life expectancy,” reads the press release.

FROM THE STATEWIDE NETWORK

Tipton Hospital receives honor

Tipton Hospital recently received the 2010 “Business of the Year” award from the Tipton County Chamber of Commerce. The chamber presents the honor annually to an organization that “demonstrates success and exceptional performance in business practices, customer service and community involvement.” Mike Marlowe, president and CEO of Tipton Hospital, the largest employer in Tipton County, notes, “I am proud of the team we have at Tipton Hospital; they deserve this award, as they put our patients’ needs first in everything they do.”

Caroline Koley has been named CNO of Clarian Saxony Medical Center, slated to open in late 2011.

Caroline Koley

Riley Champions asked: “What are your New Year’s resolutions?”

“I want to exercise more, especially after I had this baby.”

Brittany Conner, RN, IU Hospital

“I just had knee surgery. My resolution is to start running again and be in a mini-marathon in the spring.”

Tim Luttrell, RN, Infant Unit, Riley Hospital

“Quit smoking.”

Heather Barry, PYS, Environmental Services, IU Hospital

“I want to spend more time with my grandchildren and teach them how to make this world a better place.”

Jane Ezidio, Ronald McDonald House at Riley Hospital

“I want to lose weight.”

Carolyn Flippen, RN, IU Hospital

“I want to start doing stretching and muscle-building exercises to strengthen my body – such as ballet.”

Rachel Neal, unit secretary, Bone Marrow Unit, IU Hospital

Riley Champions honored for contributions

Imagine the thrill of meeting some of your favorite Indianapolis Colts. Eight Riley Hospital patients did just that Nov. 14 when they were honored for their courage, strength and philanthropic efforts as 2010 Riley Champions.

Megan Yoder and Keegan McCarthy, both of Indianapolis, were among those serving as “Coins Toss Kids” when the Colts faced the Cincinnati Bengals on Nov. 14. They took part in the pre-game coin toss alongside the NFL captains for both teams. Each received an autographed Colts photo and a personalized jersey.

The Riley Champions were also recognized by former Colts Head Coach Tony Dungy at the Riley Children’s Foundation Annual Luncheon on Nov. 17.

Riley Champions, presented by Wal-Mart, launched in 2008 to honor Riley Hospital patients around the state who have inspired communities with their courage and commitment to help others. Riley Champions raise awareness, organize blood drives, collect pop tabs, participate in fundraising and more.

Briefly Speaking


d Kelly

Clarian Healthy Results can help you with many of your New Year’s resolutions. Find out more at clarianemployeewellness.org.

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